

Amwell is now available!

What is Amwell?

Amwell is a fast and easy way to see a doctor. You can have video visits with a doctor anytime. It's easy to use, private, and secure. It's free to enroll and the cost per visit is a \$20 copay per visit. It is available to employees and family members covered under the Blue Cross Blue Shield of North Dakota (BCBSND) health plan.

What does Amwell offer?

Amwell can be used any time, day or night. It's perfect when your doctor's office is closed, you're too sick or busy to see someone in person, or even when you're traveling. It offers:

- Your choice of trusted, U.S. board-certified doctors
- Video visits using the web or mobile app
- Consultation, diagnosis—even prescriptions (when appropriate)

Telehealth is available in most states, but some states do not allow telehealth or prescriptions. For a full list, visit: <http://info.americanwell.com/where-can-i-see-a-doctor-online>

How do I Sign-up?

There are 3 easy ways to sign up:

- Download the iOS or Android App by searching "Amwell"
- Sign-up on the web at www.Amwell.com
- Sign-up by phone, call 1-855-818-DOCS

Select BCBSND as your health plan

Enter your health plan information

Enter the Service Key: BCBSND

What can doctors treat on Amwell?

With Amwell you can take care of most common issues like:

- colds
- flu
- fever
- rash
- abdominal pain
- sinusitis
- pinkeye
- ear infection
- migraines

What is the cost?

Doctor visits on Amwell are just a \$20 copay per visit

When should I Use Amwell?

Here are some common examples when an Amwell visit may be right for you:

- I should probably see a doctor, but can't fit it into my schedule
- My doctor's office is closed

- I feel too sick to drive
- I have children at home and don't want to bring them with me
- It's difficult for me to get a doctor's appointment
- I'm on business travel and stuck in a hotel room

Can I use Amwell when I'm traveling?

Amwell is great when you're on the road for vacation or work. Telehealth is available in most states, but some states do not allow telehealth or prescriptions. For a full list, visit:

<http://info.americanwell.com/where-can-i-see-a-doctor-online>

Who Are The Doctors?

Clinical services on Amwell are provided by Online Care Group – the nation's first and largest primary care group devoted to telehealth. Doctors on Amwell:

- Average 15 years experience in primary and urgent care
- Are US Board Certified, licensed and credentialed
- Have profiles, so you can see their education and practice experience
- Are rated by other patients, so you can review and select the doctor that meets your needs

How do I add my family members?

Here is how to enroll family members that are covered under your BCBSND health plan:

- Your spouse should create a separate account to enroll.
- Parents and guardians can add their children who are under age 18 to their account and have doctor visits on their behalf. Enroll yourself first and then add then add your child or dependent to your account.
- Children over 18 should create their own separate account.

Questions & Assistance

If you have any other questions, please call or email our support team at 1.855.818.DOCS (1.855.818.3627) or support@americanwell.com